

MYSTIC AQUARIUM



INSTITUTE FOR EXPLORATION

January 4, 2009

Mr. Thomas Mosey
President and Chief Executive Officer
Mini Melts Inc.
245 Asylum Street
Norwich, CT 06360

Dear Tom:

I am happy to tell you that Mini Melts has been a big hit for us. Since you installed your vending units last year, we have experienced significantly increased revenue and customer satisfaction associated with Mini Melts.

Your customer service has been great. Your service technicians clean and stock the machines regularly, and if there's ever an occasional problem with a unit, your people have it up and running within an hour. Mind you, these units are cranking during our high season. They are invariably empty by the close of business on summer Sundays!

As you know, Mystic Aquarium & Institute for Exploration is Connecticut's largest attraction, hosting 750,000 guests annually. As a marine research and education-based organization, we have to adhere to the highest standards in everything we do. As for the kids and families who visit with us, we have to ensure they are offered quality products that they enjoy. Mini Melts meet this standard with room to spare.

Thank you for your continuing support.

Best wishes,



Peter Glankoff
Senior Vice President
Marketing and Public Affairs